

GET READY FOR THE MOST INTERACTIVE AND HIGH ENERGY TRAINING EXPERIENCE YOU HAVE HAD!

Spring Forward Forum 2026

Where Innovation Takes Flight

AGENDA AT A GLANCE

9:00 AM BREAKFAST AND INTRODUCTIONS

10:00 AM INTRODUCTION TO LEAN 101 AND HOW TO SHIFT FROM REACTIVE TO PROACTIVE PROBLEM SOLVING & USING METRICS TO SOLVE PROBLEMS

11:00 AM INTERACTIVE DISCUSSION & ACTIVITIES ON COMMON OBSTACLES IN PUBLIC SERVICE & PROCESS MAPPING TO IDENTIFY THESE OBSTACLES

12:20 PM SPECTACULAR LUNCH SPREAD & NETWORKING OPPORTUNITY

1:20 PM DIVE INTO THE “5 WHYS” & INTERACTIVE FISHBONE DIAGRAM CREATION TO IDENTIFY UNDERLYING PROBLEMS

3:00 PM PARTNER PROGRAMMING TBD

4:00 PM AMAZING NETWORKING HAPPY HOUR AMONGST HISTORY’S GREATEST AIRCRAFTS TO GRACE THE SKIES!



PARTNERS IN
PUBLIC INNOVATION

YOU DON'T WANT TO MISS THIS! VISIT [MMASC.ORG](https://mmasc.org) TO REGISTER TODAY!